



A  Company

P.O. Box 4819  
Syracuse, NY 13221

Spring 2026  
Edition

# Energy Connection

*A seasonal update for our valued customers and friends.*



STAY TUNED  
**COMING  
SOON**

## A Smarter Way to Manage Your Account Is on the Way

Big improvements are coming to your experience with Agway Energy Services.<sup>®</sup> We're excited to introduce a new customer portal, designed to make managing your energy account easier, faster, and more convenient than ever.

Built with customers in mind, the new portal will offer a streamlined, user-friendly experience. For our New York customers, it will make renewing faster and easier.

This upgrade reflects our continued commitment to delivering reliable service with modern tools that make your life easier. We'll be sharing more soon on the official launch and how you could be one of 200 customers to snag an exclusive Agway gift for registering.

A better experience is just around the corner.  
Watch for updates!



**We're here for you!**

**Call us at 1-888-982-4929, visit us online, or connect with us on social media.**



## Experience the Difference with EnergyGuard

EnergyGuard is a repair protection program included as a standard benefit for Agway Energy Services® customers when they sign up for electricity, natural gas, or both. It offers coverage\* for repairs to key systems, including:

- Furnaces or boilers
- Central air conditioning or mini-split systems
- Interior electric lines

This program is designed to mitigate the unexpected costs of HVAC and electrical system breakdowns, which can be expensive and disruptive. Program perks include:

- Live Customer Service available 24/7/365
- Prompt scheduling for repairs
- No deductible
- No service fees on covered repairs
- Never worry about finding reliable technicians, thanks to our network of qualified contractors

*\*Systems covered depend on the commodity purchased.*

Explore the advantages of the EnergyGuard repair program at [agwayenergy.com/energyguard](https://agwayenergy.com/energyguard) or by scanning the QR code.



### What To Do If Your AC Stops Working During a Heatwave?

When your AC quits during a heatwave, a few quick checks and simple fixes may get it running again. If not, smart cooling strategies can help keep your home safe and comfortable while you arrange repairs.



### How Much Electricity Does a Ceiling Fan Use?

Ceiling fans are one of the most cost-effective ways to stay comfortable, using far less energy than air conditioning. Learn how much electricity they use, what it costs to run them, and how to maximize efficiency year-round.



### Choosing an Energy Supplier in PA: What You Need to Know

Pennsylvania's PA PowerSwitch program gives you the freedom to choose your electricity supplier, but knowing what to look for makes all the difference. Learn how to compare rates, avoid common pitfalls, and find a plan that delivers real value beyond just price.

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If you've been happy with [Agway Energy Services®](https://agwayenergy.com) and the added protection of [Agway EnergyGuard®](https://agwayenergy.com), consider leaving a Google Review and help others discover Agway. It's quick and easy—visit <https://sites.google.com/view/how-to-leave-a-googl-review> to get started.